DOVE is committed to partnering with diverse communities, families, and individuals impacted by domestic violence. We promote hope, healing, safety, and social change by providing a broad range of preventive and responsive services.
December, 2013

Dear Friends,

We are pleased to present the FY 2013 Annual Report of DOVe, Inc. to you – the supporters who make our work possible. In 1978 a group of women involved with the Quincy Mayor's Commission on the Status of Women began thinking about battering and spouse abuse in their own communities. They knew domestic violence could happen to anyone, but that it didn't have to. They galvanized support from the Quincy Police Department, the Norfolk County District Attorney's Office, St. Boniface Church in Germantown, and Quincy City Hospital to establish what would grow to become a community-based non-profit organization providing a comprehensive range of services to victims and survivors of domestic violence. While our path remains ensuring strengths-based, empowerment-oriented, trauma-informed programs and services for individuals, families, and communities, DOVe's goal is to create safer, healthier, and ultimately thriving communities.

In 2013 DOVe celebrated 35 years of DOVe's mission brought to life ~ Hope, Healing, Safety, and Social Change. At DOVe we believe, as our founders did 35 years ago, that everyone has a role to play in creating healthier communities by ending domestic violence. Many of you have been involved and played a role – by volunteering your time, offering your financial support, sponsoring or attending Harvesting Hope or Divas Dance for DOVe, hosting a gathering in your home, office, school, or place of worship or adopting a family through DOVe's Holiday Assistance Program. We deeply appreciate all of your contributions of time, talent, and treasure. Over the past year, these contributions have ensured safe and comfortable shelter for families, outreach to victims to whose homes police have been dispatched as well as to victims seeking restraining orders, and presentations on healthy relationships and teen dating violence in schools and youth programs.

Thank you for making DOVe's work possible, and playing a role and contributing every day in your own communities to seeing domestic violence ended and creating healthy communities.

Sue Chandler    Stuart Murphy
Executive Director    President, Board of Directors

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P.O. Box 690267, Quincy, MA 02269 • Email: development@dovema.org • www.dovema.org
GOVERNMENT CONTRACTS

HUD Community Development Block Grant (CDBG), City of Quincy
MA Department of Children & Families
MA Executive Office of Public Safety & Security
MA Office for Victim Assistance
US Department of Health & Human Services, Region I, Office on Women’s Health

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COMMUNITIES WE SERVE

AVON • BRAintree • CANTON • COHASSET • DEDHAM • HINGHAM • HOLBROOK • HULL • MILTON
NORWOOD • QUINCY • RANDOLPH • SHARON • SToughtON • WALPOLE • WESTwood • WEYMOUTH
Emergency Shelter* & 24-Hour Hotline

*DOVe operates a 6-bedroom Emergency Shelter that is consistently filled to capacity.

Community-Based Services

Community Outreach & Education Program

Number of Participants Who Received Training on Dating & Domestic Violence

White's Bakery in Hingham generously donated a princess cake for the birthday of a shelter guest's child.

Zeta Phi Beta Sorority, Inc. - Omega Eta Zeta Chapter for their generous donation of professional work attire!
## Revenues & Expenses

### Revenues FY 2013 (%)

- Government Contracts ........ $378,193  (34%)
- Foundations & Corporations ... $108,000  (10%)
- Individual Donors ............... $159,873 (14%)
- Community Groups & Religious Organizations ...... $26,636 (2%)
- Fundraising Events .............. $161,160 (14%)
- Miscellaneous ................... $19,152 (2%)
- In-Kind .......................... $275,693 (24%)

**Total ................. $1,128,671 (100%)**

### Expenses FY 2013 (%)

- Program Services ............... $771,364  (70%)
- Fundraising Events .............. $161,160 (14%)
- General & Administration ....... $164,957 (15%)
- In-Kind ......................... $275,693 (24%)

**Total ................. $1,128,671 (100%)**

### Net Surplus FY 2013

Net Surplus Revenue Over Expenses .......... $24,499

### Expenses by Program FY 2013

- Emergency Shelter ............... (45%)
- Community-Based Advocacy ........... (15%)
- Civilian DV Advocacy .............. (10%)
- Legal Advocacy .................... (17%)
- Community Outreach & Education .... (13%)
- Community-Based Advocacy ........... (15%)
- Civilian DV Advocacy .............. (10%)
- Legal Advocacy .................... (17%)
- Community Outreach & Education .... (13%)

### Photos

The Harvard Vanguard Medical Associates, Quincy Event Committee raised $1,073 dollars for DOVE, Inc.

Thanks to the Charles River School in Dover, MA for their donations of Project Night Night gift bags for the children served by DOVE’s Emergency Shelter.
HARVESTING HOPE GALA FUNDRAISER NOVEMBER 2012

PILLARS OF HOPE

Mona Rosen
Mona is an adjustment counselor and the Coordinator of DOVE’s YouthSpeak Teen Dating Violence Prevention Program at Randolph High School.

Judy Kiley
Judy was a member of the Board of Directors at DOVE, Inc., from 2005-2011, where her roles included Vice President and Chair of the Fundraising Committee.

IKEA LIFE IMPROVEMENT PROJECT

You the voter made a difference! For a 3-week period, DOVE’s fans voted via Ikea’s Life Improvement Project website for DOVE to receive $10,000 in in-kind furnishings for our Emergency Shelter. In June, the Ikea Team, coordinated by Rose Marie Maccarone, delivered, assembled, and installed new beds and dressers in each bedroom, complete living room furnishings, a dining room table for 10 and chairs, and curtains throughout the house.

VERIZON FOUNDATION

DOVE, Inc. received a $10,000 Verizon Foundation grant to support a teen dating violence prevention program, YouthSpeak.

DIVAS DANCE FOR DOVE APRIL 2013

ARABELLA INSURANCE DONATION

BLUE CROSS BLUE SHIELD OF MA SKILLS-BASED VOLUNTEER PROGRAM

DOVE was selected to be a participant in this program, which paired four BCBS MA employees with DOVE for a 4-month project. BCBS MA Employees Brian O’Leary, Christine Murphy, and Jeff Fatchaline worked with DOVE’s Executive Director, accountant, and Senior Manager of Development & Communications to strengthen some of DOVE’s revenue and expense forecasting, as well as streamlining donation data with our accounting operations. Michael Flood coordinated the BCBS team.

ING IN-KIND DONATION

4
Each client develops a “Wish List” of basic necessities, food, and fun items for herself and her children, if she has any. DOVE then matches the client with an individual, community of faith, or business interested in helping spread holiday joy to others in need.

“To the family that chose my family: I would like to thank you from the bottom of my heart. It has been a tough year and Christmas seemed impossible but with your kindness it will be a wonderful time for my children. Thank you so much.”

– Michelle B.
**HOPE**

DOVE staff answer over 2,000 calls annually on our **24-hour Hotline** – nearly 200 per month – from callers seeking information about domestic violence for themselves, as well as for a friend, co-worker, or loved one.

“At this point in my life I am able to reflect on the events that happened and realize that what my mother and DOVE were able to do is unbelievable. My mother had no support system left – no one was there for her. That is, no one but DOVE. DOVE gave her hope, DOVE gave her an escape, DOVE gave her a connection to the rest of her life, to the rest of our lives.”

- The daughter of a DOVE Shelter Guest, who is now an adult reflecting back

**HEALING**

Healing in the aftermath of domestic violence is a unique path for every survivor. For some, DOVE staff work with them to help them regain their balance and sense of self following a harrowing and traumatic experience. Trauma wreaks havoc on the body and soul and can have a profound impact on one’s physical health and well-being in addition to creating emotional turmoil. DOVE staff work with an empowerment approach to help survivors regain a sense of personal power and control over their lives. Further we remind survivors that they did nothing wrong, and that the abuse is not their fault. In fact, many of their choices, decisions, and actions were made in times and circumstances of extreme distress and were the best choices they could have made in the face of violence or harm to themselves, their children, or to other loved ones. We know that survivors are the experts on their own healing, and, given time and space to process the events and experiences they have had, they will be able to recover and move forward in their lives.

“Bruises fade, cuts heal, but emotional scars last a lifetime. The effects of domestic violence don’t end when the abuse ends. My abuser robbed me of one of the most basic human rights – the right to safety of self. Survivors are often broken down for so long that they need help in building themselves back up, regaining control of their lives, and becoming empowered. This is exactly what DOVE provides to their clients. They help their clients to regain their identities, their self-confidence, and the power to decide where they want their lives to go. I have gone from feeling battered and broken to empowered and strong. As a result of the advocacy, support, and encouragement that I received from DOVE, I can truly say that I am a survivor of domestic violence.”

- A client who utilized DOVE’s Community Services
SAFETY

DOVE’s Emergency Shelter has housed over 5,000 individuals and families in our 35 years of existence. When guests arrive at the Shelter, they are shown to their room and provided a Welcome Basket ~ a laundry basket with sheets, pillows, and blankets, as well as towels and a bathrobe, and toys and books for the children. These items help them begin the process of rebuilding their lives. They then have the opportunity to rest and regroup in a safe and comfortable home. Each Guest meets with an Advocate to learn about the services DOVE offers and to begin to define their own goals including establishing financial accounts, maintaining or pursuing a job or their education, applying for transitional housing, and/or seeking legal assistance. DOVE staff can assist clients to enroll children in the local schools, as well as seek clinical services to support their process of healing.

DOVE also seeks to partner with other community organizations to ensure that victims can get help as early as possible, before injuries or the danger they face becomes life-threatening. In May, DOVE was awarded funding from the US Department of Health & Human Services, Office on Women’s Health (Region 1) to conduct outreach to and training for health care providers in DOVE’s catchment area. DOVE’s presentations focus on how providers can safely inquire about domestic violence with their patients, as well as how to respond to a disclosure and refer to DOVE or another service provider for help.

In addition, DOVE staff serve on the Norfolk County High Risk Team convened by the Norfolk County District Attorney’s Office. The Team reviews cases monthly that are brought to the table by police officers, prosecutors, probation officers, or others concerned for the victim’s safety. The team works to coordinate efforts to enhance the victim’s safety while holding the abuser accountable.

SOCIAL CHANGE

DOVE staff provide leadership on a variety of projects focused on changing the social conditions that allow domestic violence to persist.

DOVE’s YouthSpeak program works with an enthusiastic group of teens in each of 4 High Schools as well as other area youth programs. With a curriculum focused on prevention, the YouthSpeak Educators learn and teach about healthy relationships, gender roles, respect, boundaries, and how to seek help when necessary.

Sue Chandler, DOVE’s Executive Director, serves on the Governor’s Council to Address Sexual and Domestic Violence, a forum of leaders in the field from various sectors (e.g., education, children’s services, housing and homeless services, the criminal-legal system, and others) to advise the Executive Branch on programs and policies to intended to address, reduce, and prevent domestic violence, as well as Jane Doe’s Policy Committee, which establishes goals and strategies for legislative and budget advocacy at the state level.
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